

Terms and Conditions

Entry into this competition is deemed acceptance of these and any other applicable terms and conditions. This competition may have additional terms and conditions and wherever possible the additional terms and conditions will be posted at www.crankworx.com/festival/rotorua

Promoter

The promoter of this competition is Crankworx Rotorua.

Promotion Period and how to enter

The competition commences on 19 September 2022 and runs until close of business (5.00PM NZT) Friday 14 October 2022.

Eligibility to enter and win a prize

You are eligible to enter once. Scan the competition QR code or follow the prompts on the website and enter the draw.

To be eligible to enter and win a prize:

- You cannot be a Crankworx staff member or event volunteer
- You must have completed the online competition form and follow @crankworxrotorua on Facebook and Instagram
- You must consent to Crankworx Rotorua using your name, photo and image for publicity and promotional purposes relating to the competition for no additional compensation
- You must agree for Crankworx to send you updates and information over the period of the competition

How winners will be selected

The prize winner will be drawn by Crankworx Rotorua 48 hours after the close of the competition by random electronic selection from all entries. The first three eligible winners drawn will win a Crankworx Golden Ticket travel package including:

- 2 x festival passes
- Return flights for 2 to Rotorua (withing NZ) (or rental car if withing driving distance)
- 3 nights' accommodation in Rotorua
- Rental car for 3 days
- Mountain bike hire for 2 for 3 days with Mountain Bike Rotorua
- Half Day Adventure Pass for 2 at Skyline Rotorua
- Dining voucher at a local Rotorua restaurant
- And 2 Premium Passes to Maxxis Slopestyle in Memory of McGazza

The prize is as stated and nothing else is included. All other costs and expenses in taking up the prize, including but not limited to travel, food, drink, spending money as required, are the winners' own responsibility. For the avoidance of doubt, all ground transportation, hotel incidentals or other charges are not included in the prize.

Flights are within New Zealand and does not include international flights.

For rental car hire the winner must have a New Zealand Full Driver's license.

If the winner is under the age of 18 years old, their parent or legal guardian must accompany them.

If the prize becomes unavailable

Subject to any applicable law that cannot be excluded, Crankworx Rotorua is not responsible or liable for any loss suffered by any entrant if a prize becomes unavailable for reasons beyond its control.

Notifying winners

Winners will be notified by Crankworx Rotorua once a draw has been completed within 48 hours of the draw closing, via the contact details on record from the competition entry. If a winner cannot be contacted within

five days or if Crankworx Rotorua determines that a winner is not eligible to participate in a draw, the prize will be forfeited, a further draw will be conducted, and the prize allocated to a new winner.

Crankworx Rotorua is not responsible if a winner cannot be contacted following the draw due to incorrect or out of date contact details being recorded on the entry form.

Prize conditions

If the winner cannot be notified within five working days a re-draw will occur.

Prizes are not transferable, exchangeable or negotiable and not redeemable for cash.

The selection results are final, and no correspondence will be entered into.

Crankworx Rotorua will have sole discretion over prizes, if a prize is no longer available a substitute will be decided and provided by the sponsor.

Verifying compliance with these terms

Crankworx Rotorua reserves the right to verify the identity of any entrant (including an entrant's identity, age, city/town of residence and place of employment) and to verify the validity of entries and to disqualify any entry or refuse to award a prize where false or misleading details have been given by an entrant, or an entrant has behaved in a fraudulent or dishonest manner, or otherwise than in accordance with these Terms and Conditions.

Exclusion of liability

Subject to any applicable laws which cannot be excluded, Crankworx Rotorua, their respective employees and agents will not be liable for any loss, damage or injury of any nature incurred or suffered by any person (including but not limited to direct or consequential loss or loss arising from negligence) arising directly or indirectly out of or in connection with this competition or with winning, redeeming or benefiting from the prize.

Disputes

In the event of a dispute concerning any aspect of the competition including eligibility the decision of Crankworx Rotorua will be final. No correspondence concerning any decision made by Crankworx Rotorua will be entered into.

Additional terms

The Promoter reserves the right to amend, suspend or terminate the competition and these Terms and Conditions at any time.

Privacy

All entries remain the property of Crankworx Rotorua. All personal information will be collected and stored by Crankworx Rotorua, in accordance with the Privacy Act 1993. You have the right to access your personal information and request correction of any errors in it pursuant to the Privacy Act 1993. Entrants' personal information may be used to conduct this competition and for future promotional and publicity purposes. By entering this competition entrants' consent to the use of their information as described above.

Questions

Any questions regarding this competition or promotion contact Libby at nzmedia@crankworx.com